

Worcester Community Action Council

WCAC Energy Program 508-754-1176

There are income eligibility guidelines.
Program runs from November 1 through April.

Low Income Home Energy Assistance Program (LIHEAP)

WCAC's Fuel Assistance Program is designed to provide relief to those households that are most vulnerable to high home heating costs. Massachusetts' Low Income Home Energy Assistance Program (LIHEAP) targets assistance to households with the lowest incomes and highest average energy costs. The LIHEAP is intended to help defray the cost of heat during the winter months, November 1 – April 30 of each year.

WCAC applications for the upcoming season will be accepted beginning November 1st. Recertifications for past fuel assistance recipients have begun via U.S. mail.
WCAC.net/fuel-assistance/

FIRST TIME APPLICANTS

- All first time applications must complete a face-to-face interview between November 1st and April 30th
- New applications can be submitted at the Worcester Office located in the Denholm Building, 484 Main Street, Worcester on Mondays, Tuesdays, Thursdays and Fridays between 8:30 a.m. and 3:30 p.m.
- New applications also accepted by appointment at outreach sites in Southbridge, Webster, Spencer and West Warren.
- Eligibility is based on the number of individuals who live in a household, their combined income, housing status and fuel type.

Required Forms & Information:

Access below link for requirements and to make an appointment.
WCAC.net/first-time-applicants

MassSave Program

1-800-649-7667

Mass Save® is an initiative sponsored by Massachusetts' gas and electric utilities and energy efficiency service providers, including Bay State Gas Company, The Berkshire Gas Company, Cape Light Compact, National Grid, New England Gas Company, NSTAR, Unitil, and Western Massachusetts Electric Company. The Sponsors of Mass Save work closely with the Massachusetts Department of Energy Resources to provide a wide range of services, incentives, trainings, and information promoting energy efficiency that help residents and businesses manage energy use and related costs. To apply for a home energy assessment through MassSAVE, Log on to **massave.com** or call **1-866-527-7283**.

Income Eligible Programs and Energy Assistance Programs for Income-Eligible Customers

In Massachusetts, there are a number of programs that help residents who qualify manage their energy costs. Your local utilities and energy efficiency providers have joined together with the Massachusetts Association for Community Action (MASSCAP) and Low-Income Energy Affordability Network (LEAN) to promote these programs to qualifying households. Based on your income level and household size, you may be eligible for a number of programs that help residents manage their energy costs. These programs include fuel assistance, utility discount rates, and energy efficiency services.

Learn more at **masssave.com/en/saving/income-based-offers/income-eligible-programs/**

Mass Dept. of Housing and Community Development Resource Locator

for North Brookfield Residents

Hedfuel.azurewebsites.net

Choose "North Brookfield" using the drop down

Hearts for Heat

North Brookfield Chapter

Getting Heat to Those in Need
NOVEMBER 1 - APRIL 30



Hearts for Heat is a community based and community driven charitable organization that raises funds to be used to purchase fuel for qualified applicants in our town.

100% of donated funds will be used to meet the home heating requirements of North Brookfield families who need support.



HEARTSFORHEAT.ORG

About Hearts for Heat

Hearts for Heat is a program that offers heating assistance for the residents of the Town of North Brookfield. If you are a town resident and cannot afford heat, you may apply for assistance.

- Oil**
- Propane**
- Natural Gas**
- Electric Pellets**
- Cord Wood**

How to apply

For an application or more immediate questions, email ellen@heartsforheat.org

Complete the application and mail it to:

North Brookfield Hearts for Heat
P.O. Box 44
North Brookfield, MA 01535

Things you should know:

- In order to be considered for assistance, you must have an open application with WCAC.
- Application to WCAC Assistance is paid directly to the provider.
- A second disbursement may be considered
- Requested documentation must accompany application.

Emergency Distribution

To be considered an emergency distribution, all awarded assistance must be delivered by March 31st. Extensions can be made at the discretion of the board due to extended cold weather.

Donate Today

You can help a local neighbor in need by making your donation.

Every contribution helps.

Your generous donations can help your local neighbors in need during the cold winter months. 100% of donations made will be used to meet the home heating needs of North Brookfield citizens. All donations are tax deductible.

Checks can be made payable to:

North Brookfield Hearts for Heat

Donations can be mailed to:

North Brookfield Hearts for Heat
P.O. Box 44
North Brookfield, MA 01535

Donate online by:

Visiting heartsforheat.org or scanning this QR code using your smart phone camera.



Trouble Paying Your Utility Bills?

Call the utility company, explain your situation and ask about a payment plan. It pays to be proactive. We have found they are willing to work with you; as it is beneficial for all involved.

Cold Relief Heatline 1 (800) 632-8175

Funded through the U.S. Department of Health and Human Services, the Low Income Home Energy Assistance Program (LIHEAP) assists low-income individuals and families with the cost of heating their homes during the winter season. The program is managed by the Department of Housing and Community Development (DHCD) in conjunction with 22 regional nonprofit and local government organizations. Benefits vary depending on income levels.

Community Partnerships

Thank you to our many community partners who continually support Hearts for Heat and our local neighbors in need.

North Brookfield Savings Bank will match donations, dollar for dollar, up to \$2,000.00



The OTTERS



North Brookfield NATIONAL HONOR SOCIETY



VALLEY VIEW SCHOOL